



Welcome Volunteer

How can I help?

At Dr Jenner's House, Museum and Garden we tell the story of one of the great innovations in world history; the discovery of vaccination by country doctor Edward Jenner. We want people to understand the significance of the work that took place in Gloucestershire two hundred years ago and to be inspired by Jenner's legacy. Open to the public as a museum since 1985, we now welcome 5,000 visitors from all over the world to Jenner's former home every year.

Our Welcome Volunteers are the friendly face of Dr Jenner's House. They greet our visitors when they arrive and help them to get the most of their time at the museum. They are on hand to answer any questions and sell tickets and gift shop items. Some of our Welcome Volunteers are also helping to develop new talks, tours and events for the museum to ensure our visitors can get even more out of their day in Berkeley.

What will I do?

Although it's fair to say that no two days are the same at Dr Jenner's House, Museum and Garden, our Welcome Volunteers can usually be found:

- Providing a warm and friendly welcome to our visitors and telling them about what they can do during their visit to the museum;
- Selling tickets and shop items, and taking Gift Aid declarations using our till;
- Keeping a watchful eye on levels of leaflets, trails and activities, and shop stock, and topping up where necessary;
- Helping visitors who need additional assistance by offering them accessible guides;
- Attending regular briefings to keep up to date with the latest news and activities at Dr Jenner's House.

In addition, some of our Welcome Volunteers are helping to develop and deliver tours and trails for our visitors. Welcome Volunteers also take part in the museum's events programme, checking tickets for evening talks or stewarding our Discovery Day science festival.

Is it for me?

This could be the role for you if you:

- Are a confident 'people person';
- Are keen to see our visitors have the best possible day out;
- Enjoy working as part of a team;
- Are happy using a computer/till;
- Have an interest in science or history.

Previous experience of working or volunteering in a museum environment is not necessary as a full induction and ongoing training is provided.

The museum is open seasonally, usually between April and October, and our Welcome Volunteers are usually most active in this period. Some volunteers opt to come in for a full day, others a half day. You can come in as often, or as little, as you like, although to get the most out of the role you may wish to volunteer at least once a fortnight.

What else do I need to know?

Volunteering at Dr Jenner's House, Museum and Garden is a great way to learn new skills, meet like-minded people and, of course, make a real contribution to our work as an independent charity. Our volunteer group is vibrant and friendly and there are regular social events and outings. Volunteers also receive free entry to most of our events, free entry to the museum for you and up to four friends/family members visiting with you, and a 20% discount in the museum shop.

Dr Jenner's House is located in the centre of Berkeley, about 2 miles from the A38. There is plenty of free parking and bike racks on site. Most of our volunteers drive or cycle as getting to Berkeley by public transport is difficult, if not impossible. The nearest railway station is Cam & Dursley. There is no direct bus service from the station, it is a ten minute walk to connect to the 62 bus service which links Dursley to Bristol, via Berkeley. We are unfortunately not in a position to reimburse expenses incurred in travelling to and from the museum.

We do need to say that this position is entirely voluntary and is therefore unpaid. If we offer you a volunteer placement there is no intention to create a legally binding contract between us. Any agreement may be cancelled at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

To apply for this role online please visit jennermuseum.com/volunteer. If you'd like more information or need any help completing the form please contact 01453 810631 or email info@edwardjenner.co.uk.