



## Front of House Volunteer

Dr Jenner's House, Museum and Garden is situated in a splendid Grade II\* Georgian house and beautiful garden, nestled in the historic market town of Berkeley, Gloucestershire. The former home of renowned doctor Edward Jenner, the museum tells the story of the life of this remarkable man and his pioneering work in the development of immunology and the beginnings of the science of vaccination.

We are looking for enthusiastic volunteers to join our Front of House team to assist in the day-to-day running of the museum and provide our visitors with an excellent visitor experience. The role includes providing a warm welcome for all visitors, answering queries, helping visitors to interpret the museum's displays and ensure they have a comfortable, interesting and enjoyable visit. You will also help in the museum shop and reception, selling tickets, guidebooks and shop items.

The museum is open April-September, Sundays to Wednesdays, from 11am-5pm. We also open over the Easter Bank Holiday weekend and October half term. During the closed season, there is the chance to assist with events and private visits or help with preparation for the upcoming season.

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### Is this you?

- The friendly face who welcomes visitors to the house and museum, and ensures they have all the useful information for their visit
- A people person, with a positive approach to sharing the museum's fascinating legacy with a broad range of people
- Someone with an interest in heritage, keen to learn and broaden their knowledge of history
- Provides a helping hand to visitors, passionate about providing a high level of customer service
- Reliable and happy to work as part of a team, sharing the responsibility of keeping the museum a safe, tidy and welcoming space

### What's in it for you?

- You'll join a dynamic and friendly team who are enthusiastic about making the museum and its collections as accessible as possible

- You'll be part of a globally significant heritage site, helping to communicate Edward Jenner's remarkable achievements and legacy to all who visit
- You'll join a vibrant group of sociable and friendly volunteers who enjoy social events and outings throughout the year
- You'll enjoy free entry to the museum for you and up to five of your friends or family visiting with you. Volunteers also receive 20% discount in the museum shop and free entry to museum events and talks
- You'll receive all the necessary training and have the opportunity to pursue your personal development goals. Plus, you might like to explore the other voluntary roles we have on offer

**We will:**

- Provide health and safety training, plus a full induction for the role
- Support you: a member of staff will always be onsite during your shift
- Provide you with all the necessary training, resources and equipment to confidently carry out your role

**Transport**

As the museum is in a rural area with little public transport provision, access to your own transport is likely to be important to undertake the role. Unfortunately, we are unable to reimburse expenses.

If you are interested in volunteering, or would just like more information, please contact the Museum Office: [info@edwardjenner.co.uk](mailto:info@edwardjenner.co.uk) or 01453 810 631.

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